

Reservation Form

72-2901 A Hainoa Street, Hainoa Villas, Hualalai Resort, Kailua-Kona, Hawaii, 96740

GUEST/RENTER NAME: _____

ADDRESS: _____

CITY: _____ **STATE:** _____ **ZIP:** _____

CELL PHONE: _____ **HOME PHONE:** _____ **BUSINESS PHONE:** _____

FAX: _____ **EMAIL:** _____

LIST OF NAMES OF ALL OCCUPANTS:

1. _____ 2. _____

3. _____ 4. _____

5. _____ 6. _____

VILLA OCCUPANCY LIMITED TO SIX (6) GUESTS, ADDITIONAL BY PRIOR ARRANGEMENT WITH OWNERS.

CHECK-IN DATE: _____ **CHECK-OUT DATE:** _____

DAILY RENTAL RATE: _____ **NUMBER OF DAYS:** _____

TOTAL RENT (BEFORE TAX): _____

TAX AT 13.416% (4.166% HAWAII EXCISE + 9.25% TRANSIENT ACCOMMODATIONS): _____

HOUSEKEEPING FEE: _____ **\$450.00**

RESERVATION DEPOSIT _____ **\$2,000.00**

RESERVATION DEPOSIT TO BE APPLIED TOWARDS TOTAL RENT, NON-REFUNDABLE.

BALANCE DUE: _____

TOTAL RENT + TAX + \$450 HOUSEKEEPING DEPOSIT, MINUS \$2,000 RESERVATION DEPOSIT.

BALANCE IS DUE 60 DAYS BEFORE RENTAL DATE.

PAYMENT BY CREDIT CARD INCURS SERVICE FEE OF 3.5%

SECURITY DEPOSIT:

THERE IS NO UP-FRONT CHARGE/DEPOSIT REQUIRED. THE CARD WILL ONLY BE CHARGED UPON MOVE-OUT INSPECTION IN CASE OF MISSING ITEMS, DAMAGE, OR EXCESSIVE USE THAT REQUIRES ADDITIONAL CLEANING/CARPET CLEANING. GUEST WILL BE NOTIFIED IN CASE OF CHARGE.

MC OR VISA NUMBER _____ EXP DATE _____ ZIP _____ SECURITY CODE ON BACK _____

NOTES: _____

PROPERTY MANAGER FOR HOUSEKEEPING AND SERVICES: JT ALEXANDER, HHOH PROPERTY CONCIERGE, (808) 333-2788

HUALALAI CLUB CONCIERGE FOR RESORT ACCESS & ACTIVITIES: 888-721-9222

PLEASE NOTE:

- NO REFUND DUE TO LOSS OF PHONE, INTERNET, OR TV SERVICE DURING OCCUPANCY.
- THE OWNER IS NOT RESPONSIBLE FOR ANY NEIGHBOR, NEIGHBORHOOD, OR CONSTRUCTION NOISE OR INCONVENIENCE THAT MAY OCCUR DURING OCCUPANCY, AND NO REFUNDS DUE TO SUCH.
- RESORT FEE RESPONSIBILITY OF GUEST.
- RESORT USAGE FEE AND REGULATIONS ARE A SEPARATE AGREEMENT BETWEEN GUEST AND RESORT.
- VILLA IS PROFESSIONALLY CLEANED PRIOR TO ARRIVAL. OPTIONAL HOUSEKEEPING DURING RENTAL PERIOD IS AVAILABLE AT AN ADDITIONAL FEE.

INCLUDED SERVICES

- Fully Furnished
- Pre-Arrival Housekeeping Service
- Free Local & LD Service to Mainland & Canada
- Internet Service (no laptops, PC's or printers)
- 52" Sony Flat Screen with Cable
- iPod Docking System
- 4-Seat Golf Cart (must be 21 with driver license/insurance)
- Barbeque
- 2 sets of keys
- 1 garage door opener

GOLF CART RULES

The Guest will have use of golf cart, located inside garage. Charge cart each night.

1. Driver must be 21 or over with a Valid Driver's License and insurance.
 2. Do not drive reckless or intoxicated.
 3. Cart may only be used on Resort cart paths and streets with exception of Kaupulehu Drive, golf course, beach, and within Hotel grounds.
 4. Use lights at night.
 5. Max speed is 7 mph, 2 mph when passing pedestrian. No passing other carts.
 6. Carts must be parked in parking stalls, not sidewalks.
 7. Pull to right when auto is following.
- Sign Non-Liability/Indemnity of Owners below.

EMERGENCY

In the event of an emergency, contact Hualalai Resort Security at 808-325-8000. For minor problems or repairs, contact Cameron via email or by phone 206-200-4332. The Guests agree that housekeeping, maintenance, or management may enter the property for repairs, cleaning or reasonable purposes.

VILLA AND PERSONAL PROPERTY

The Guests assume full responsibility for the Property and its contents, and for the Guests personal property. Guests acknowledge that Owner provides no insurance for any loss or damage of the Guests property either during or after the occupancy. Guests are responsible for making appropriate arrangements for the safekeeping of valuables and no safe is available at the Villa.

FLOORING

Please keep sand, soil off of the flooring. Tile is porous and any spills should be cleaned immediately. Tile can be slippery, use caution when wet. Please clean sand off outside, not in the bath or sinks.

CHECK-IN INSTRUCTIONS

Check-in time is 3:00 pm. Early check-in per request and availability. Upon arrival at Kona International Airport, your Vacation Rental at The Hualalai Resort is approximately 12 minutes away. Print out directions on Map Page. Keys are at Lockbox, at front door.

KEY BOX ENTRY

Key Box is located at front door patio entrance. Combination will be e-mailed to you. Additional set of keys and garage opener is located in kitchen.

PEAK SEASONS AT HUALALAI

SKI WEEK: February 13 - 21 2016

SPRING/EASTER: March 19 – April 3 2016

FESTIVE: December 21, 2015 - January 3, 2017 and December 19, 2016 - January 3, 2017

Daily Resort Fees are set by the Four Seasons Hualalai Resort. The current schedule of fees can be viewed on my Villa website at www.hualalaivacationrental.com.

During peak seasons, the chaise lounges on the pool decks of the Four Seasons water features (Palm Grove pool, Beach Tree pool, Sea Shell pool, Kings Pond) will be reserved for registered hotel guests and Hualalai Members.

Rental guests will have access to the chaises on the beaches and lawn areas. All of the pools as well as the related towel services, spritzes and other fabulous touches enjoyed at all our resort pools and beachside will be available.

CHECK-OUT INSTRUCTIONS

Check-out time is 11:00 am. Please be prompt as this gives housekeeping time for next arrival.

Upon Check-Out: Switch-off lights, ceiling fans, and air conditioning.

- Lock all doors and windows.
- Wash dishes.
- Place all towels in the washer/dryer room.
- Leave one set of keys in keybox, 2nd set and garage door opener on kitchen counter.
Missing keys or garage opener subject to \$75 charge, each.

GENERAL HOUSE RULES

1. No Smoking at Villa.
2. No Pets.
3. Any person intoxicated/nuisance may be denied facility use.
4. Keep noise to minimum, with no late night parties.
5. No garments, towels, or swimwear to be hung outside.
6. Park in garage or designated guest parking. Do not block driveways.
7. Air conditioning off when doors, windows open.
8. Clean barbeque after use. Careful around children. Turn-off completely.
9. Children must be supervised.

NON-LIABILITY/INDEMNITY OF OWNERS & AGENTS

Guest(s)/Renter(s), and any occupants agree to release and hold harmless Property Owners, Agents, Representatives of Owners, Kaupulehu Makai Venture, Hualalai Club, and Hainoa Villas Homeowners Association from any and all claims, losses, expenses, damages, personal injury, sickness, death, and reasonable attorney fees associated with the use and occupancy of 72- 2901 A Hainoa Street, Hainoa Villas/Hualalai Resort, Kailua-Kona, Hawaii. This release and hold harmless agreement of Owners and Agents also includes but is not limited to any services from vendors coordinated by or recommended by the Owners or Agents including but not limited to dining, beach, ocean, pool, golfing, sporting, or barbeque use. Owners make no statement as to the safety or condition of any of the Resort facilities. Guests/Renters are solely responsible for their own safety. There are no beach lifeguards. Ocean and pools may present extreme dangers. Owners do not supply life preservers or flotation devices. Owners take no responsibility for personal or property damage resulting from golf-cart use. No one under the age of 21 and no one without a valid drivers license and insurance is allowed to drive the golf cart. During use, the Guests agree to cart rules. Guests agree to maintain a comprehensive general and auto liability insurance policy that includes cart use covering bodily injury, including death, and property damage arising out of the cart use. Owners supply no instructions and makes no statements as to safety of golf cart. Furthermore, the Guest(s)/Renter(s) agree that they will be personally responsible (including defending and indemnifying the parties mentioned in this Section) for any damages to the golf cart or any damages caused by the golf cart as a result of the Guest(s)/Renter(s) use of the golf cart. The Owner or Agent will not be liable to any other person allowed on the property by the Guest with regards to the aforementioned.

RENTAL AGREEMENT

The undersigned Guest (s)/Renter (s) hereby agree to all of the above terms and conditions and acknowledge that any violation of the terms and conditions or any rule will permit the Owner or his Agent to cancel this Rental Agreement, subject to the Guest's forfeiture of any amounts received by the Owner or Agent. By signing below, the undersigned also acknowledges that he/she/they have read and accept the terms and conditions of this Rental Agreement.

SIGNATURE _____ DATE: _____

MAIL TO: Cameron Leonard
180 Lake Washington Blvd East
Seattle, WA 98112

Phone: (206) 200-4332
Email: Villa@HualalaiVacationRental.com